



Navitus Company Description

Navitus Health Solutions LLC is a full service, URAC-accredited pharmacy benefit management company. As a zero-spread, full pass through pharmacy benefit manager (PBM), Navitus aligns performance with plan sponsors' benefit goals to deliver comprehensive clinical programs and cost-saving strategies that lower drug trend and promote good member health. Navitus provides its flexible services to government entities, self-funded employers, coalitions, labor organizations, third-party administrators, and health plans, including managed Medicaid and Medicare Part D. For more information about Navitus Health Solutions' real solutions to the rising cost of health care, visit www.navitus.com or call 877-571-7500.

Navitus Contact Information

- Navitus pharmacy network provider relations and contracting phone numbers: 608-729-1577 or 1-877-571-7500 extension 1577.
- Email: providerrelations@navitus.com
- Navitus Pharmacy Benefit Provider Hotline: 1-877-908-6023 (not operational until 3/1/12)

This hotline can be used for questions from pharmacies and prescribers related to pharmacy benefit, PDL/formulary, preferred drugs, prior authorizations, emergency supplies of prescription drugs, claims processing, provider Web portals, etc.

Pharmacy Training Timelines

Training will be provided in various formats (fax blast, face-to-face meetings, Rx newsletter, targeted bulletins)

Phase	Timeline	Approach
Phase I	October/Early November	Navitus representatives will attend HHSC MCO Provider Training Sessions to address any preliminary questions.
Phase II	Late November/December	Detailed training documents will be finalized and training dates and methodologies announced to providers.
Phase III	January/February	Pre Go-Live Training will be provided to pharmacies and prescribing providers.
Phase IV	March/April	Post Go-Live Training will be provided to target pharmacies via conference call to address any questions/issues.

Navitus Health Plan Partnerships

- Community First Health Plan
- Community Health Choice
- Cook Children's Health Plan
- Driscoll Children's Health Plan
- El Paso First Health Plan
- First Care Health Plan
- Parkland Community Health Plan
- Sendero Health Plan
- Texas Children's Health Plan
- Seton Health Plan