



Driscoll Children's
HEALTH PLAN

A friend of the family

Driscoll Children's Health Plan
Claims Portals

Driscoll Children's Health Plan
will offer two *cost-free* claims
portals to Medicaid providers
effective March 1, 2012



Claims Portals

- Through DCHP's Provider web page:
- <http://www.dchpkids.com/providers/login.php>

- Through TMHP's Provider web page:
- http://www.tmhp.com/Pages/Medicaid/Medicaid_home.aspx



Through Driscoll Children's Health Plan's Provider Web Page:

- Click on the link Claims Portal
 - Providers will self-enroll, choosing a log-on ID and password
 - Once enrolled, providers may participate in an interactive training module
 - To qualify for production readiness, providers must first send test transmissions
 - For assistance with logging on, password resets, testing or screen navigation, please call 1-877-667-1512
 - Once claims are submitted and you have questions about their disposition, please call Driscoll Children's Health Plan at 855-425-3247 (Hidalgo SDA) or 877-324-3627 (Nueces SDA)



EDI Claim Submission

Providers may also continue to submit EDI claims to Driscoll Children's Health Plan through their clearinghouse using

Payor ID 74284



Two Methods Through TMHP's Provider Web Page:

- **TexMedConnect**
a browser-based application that enables providers that are logged into the secure portion of TMHP's website to file claims electronically, check on claims status, confirm client eligibility, and perform a variety of other tasks

- **EDI Practice Management Vendor Developed Software**
a third party developed software used to encompass all electronic transactions, which allows for browser-based claims filing



TexMedConnect

- To establish an administrator account, follow this link and directions on the TMHP website:
http://www.tmhp.com/Pages/EDI/EDI_I_would_like.aspx. Once an administrator account is established, the administrator can assign other users in the office to the same account
- Providers may submit *any* MEDICAID Managed Care claim through TexMedConnect
- Only claims dispositioned by TMHP will be returned on their electronic Remittance and Status, providers must check Driscoll Children's Health Plan's Remittance and Status Report for the disposition of claims
- For assistance with logging on, password resets, testing or screen navigation, please call TMHP at 1-800-925-9126

Once claims are submitted and you have questions about their disposition, please call Driscoll Children's Health Plan 855-425-3247 (Hidalgo SDA) or 877-324-3627 (Nueces SDA)



EDI Practice Management Vendor Developed Software

- If your software communicates directly with TMHP, it is possible that you could potentially submit all Texas Medicaid Managed Care claims through the TMHP portal. If you have an existing account with TMHP, then you most likely can submit these claims through the TMHP portal
- Some commercially developed software utilize clearinghouses to route, edit and scrub claims to the appropriate payor. In this case, you need to check with your software vendor
- For assistance with logging on, or password resets, please call TMHP at 1-800-925-9126. Note that TMHP has separate testing requirements for vendor developed software
- For assistance with testing or screen navigation, please contact your software vendor

Once claims are submitted and you have questions about their disposition, please call Driscoll Children's Health Plan at 855-425-3247 (Hidalgo SDA) or 877-324-3627 (Nueces SDA)



Please note:

- The TMHP Portal only applies to STAR claims (medical and dental) at this time.

